Hotel Management System SaaS

AI-Ready, Scalable & Complete Hospitality Management Platform

Our Hotel Management System (HMS) SaaS is a modern, cloud-based hospitality platform designed to streamline hotel operations, improve guest experience, and enable data-driven decision-making. Built with automation, multi-tenant SaaS architecture, role-based access, and multi-language support, this system is ideal for hotels, resorts, serviced apartments, and hospitality chains.

The platform supports web and mobile devices seamlessly, ensuring optimal performance across desktop, tablet, and smartphone screens.

Why Choose Our Hotel Management System?

- **All-in-One Hotel SaaS Platform**
- **Multi-Tenant & Subscription-Based**
- **Advanced Admin & Role Permissions**
- **Global Payment & Notification Support**
- **Scalable for Single or Multi-Property Hotels**
- **Mobile-Responsive & Multi-Language Ready**

User (Guest) Features

Seamless Booking & Superior Guest Experience

The user module is designed to provide guests with a smooth, secure, and engaging booking journey.

Room Discovery & Booking

- **Easy room and suite selection**
- **Date-to-date room booking**
- **Real-time availability**
- **Booking requests & confirmation**
- **"My Bookings" management panel**

Room Presentation

- Detailed rooms & suites views
- Virtual gallery for immersive previews
- Facilities list
- Amenities list

Payments & Transactions

- 30+ automated payment gateways
- Unlimited manual payment gateways
- Secure payment logs and history

User Account & Security

- Profile management
- Email verification
- Mobile number verification
- Social media login support

Communication & Support

- Email notifications
- SMS notifications
- Integrated support ticket desk

This ensures guests enjoy convenience, transparency, and trust at every step.

SaaS Admin Features

Complete Hotel & Business Operations Control

The SaaS Admin Panel empowers hotel owners and operators to manage daily operations, subscriptions, payments, and staff efficiently.

SaaS & Subscription Management

- Domain configuration & management
- Subscription plan management
- Current plan tracking
- Invoice & payment management
- Subscriber management

Hotel Operations Management

- Booking insight & analytics
- Room booking management
- Room cleaning management
- Premium service management

- Online payment management

Business & Commerce

- Food categories management
- Shop & product management
- Purchase & stock management
- Units & product measurement management

Customer & Support

- Register guests
- Support ticket management
- Multi-channel communication (Email & SMS)

Reports & Insights

- Booking reports
- Purchase & stock reports
- Revenue & transaction reports
- Graphical dashboard insights

System Admin Features

Full Platform & Infrastructure Control

The System Admin Panel provides complete authority over the SaaS ecosystem, making it ideal for SaaS owners, white-label providers, and enterprise deployments.

SaaS & Platform Management

- SaaS management
- User & plan management
- Template management
- Domain & subdomain management

System Configuration

- General system settings
- Logo & favicon management
- Notification settings
- Payment gateways configuration
- SEO configuration

Frontend & Content

- Frontend management
- Page & menu management
- Policy pages management

- Sitemap XML & Robots.txt management
- Custom CSS management

Security & Compliance

- GDPR cookie management
- Maintenance mode
- Cron job configuration

Localization & Integration

- Multi-language management
- Social login settings
- Extensions management

Advanced Admin Capabilities

Dashboard & Analytics

A powerful dashboard provides real-time insights such as:

- Today's bookings
- Total customers
- Total revenue
- Total bookings
- Graphical data visualization

Role & Permission Management

- Create unlimited admin users
- Define custom roles (Admin, Operator, In-Charge, etc.)
- Granular access control per module
- Role-based dashboard visibility

Activity Monitoring

- View all user details
- Track admin and staff activities
- Audit operational actions

Communication System

- Send individual or bulk SMS
- Send Email notifications to users and customers

Human Resource & Accounts Management

HRM Module

The Human Resource Management (HRM) module helps hotels:

- Manage employees efficiently
- Track staff roles and responsibilities
- Improve workforce productivity
- Align employees with business goals

Accounts Module

A user-friendly Accounts Module enables:

- Account management
- Voucher creation
- Financial reporting
- Transparent accounting workflows

Core System Modules Overview

- Dashboard
- Accounts
- Customer Management
- Human Resource Management
- Payment Settings
- Purchase Management
- Reports
- Room Facilities
- Room Reservation
- Room Settings
- Units & Products
- Users
- Role Permissions
- Language Management
- Application Settings
- Web Settings

Built for Growth & Scale

- Fully responsive design for all devices
- Multi-language support for global users
- Secure, scalable SaaS infrastructure
- Ready for white-label deployment

Transform Your Hospitality Business

Our Hotel Management System SaaS is not just software—it's a complete digital foundation for modern hospitality businesses. From guest booking to backend operations, staff

management, accounting, and analytics, everything works together in one powerful platform.

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